**IT Applications Unit 3**

Ch 3, **Networked information Systems**, p 78

As indicated earlier Information systems are designed to support organisational goals.

**Types of Information Systems, p, 79-80**

List the major features of the following information processing systems.

1. Transaction processing systems

Is an information system that captures and processes data from day-to-day business activities.

1. Office automation systems

Enables employees to perform tasks using computers and other devices instead manually.

1. Management Information Systems

Produces timely and accurate information to help managers make tactical and strategic plans.

1. Decision Support Systems

Helps users analyse data and make decisions.

1. Expert Systems

Captures and stores the knowledge of human experts and then imitates human reasoning and decision-making.